



Frequently Asked Questions (FAQ's) about Wilkes University and Courses Offered through Performance Learning Systems

- **Why didn't I get my grade?**
 - Check your records to ensure that you have completed the Wilkes University Graduate Studies application, enclosed the \$45.00 one-time application fee and returned them to Wilkes University.

- **How do I get a transcript?**
 - See the attached forms or visit the Wilkes web site at <http://www.wilkes.edu/registrar> for a printable version of the Transcript Request Form.

- **How do I get a receipt?**
 - Upon receipt of your payment, PLS will automatically generate and send a receipt (via ground mail) for the course you are taking.

- **Where do I get more information on the Education Development and Strategies degree program?**
 - For more information about the Master's degree program, call the Wilkes University Graduate Education Department at 570-408-4674 or toll-free at 1-800-945-5378 ext.4674 or 4671 or visit <http://www.wilkes.edu/gradteachered>.

- **How many PLS credits will count toward my Wilkes degree?**
 - For the Educational Development and Strategies major, you will be able to use up to twelve credits (or up to four PLS courses) to satisfy degree requirements. For a complete listing of PLS courses, please view the website at www.plsweb.com.

- **What PLS courses will count toward my Wilkes degree?**
 - Wilkes University awards graduate credit to those students who successfully complete PLS coursework. All PLS graduate courses preceded by a "W" are approved by Wilkes University and will count toward your degree. The courses need be completed in a specified time frame.

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